From: Sent: Bobbi Cowley [bc@lawrenceandversnel.com]

Sent:

Friday, March 25, 2005 11:33 AM

To: Guy Benson

Subject:

Cell phone use on airplanes

Mr. Benson,

I am not sure if you are the appropriate person to receive this e-mail, so if not, I would ask you forward it.

I am writing to comment on the proposed use of cell phones on airplanes during the flight. I commute by bus to work every day - approximately 40 minutes each way. No commute goes by without someone's phone ringing or someone placing a call. I cannot understand why people think the rest of us on the bus might be interested in what they are talking about - most people do not even try to lower their voice. If cell phones were allowed on airplanes, the problem would increase ten fold. Passengers who are bothered by flying would have the added pleasure of listening to conversations which could potentially upset them even more. If someone feels they are important enough not to be able to go 2-3 hours without talking to someone, they should have their own private plane. I work for attorneys and for some of us the only time we don't receive calls every ten minutes is when one of them is on an airplane.

Thank you.

Bobbi Cowley Lawrence & Versnel PLLC 601 Union Street, Suite 3030 Seattle, WA 98101-2348 (206) 344-2005 bc@lawrenceandversnel.com

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From:

Joanne DeYoung [JoanneDeYoung@mrhs.org]

Sent:

Friday, March 25, 2005 11:27 AM

To:

Guy Benson

Subject:

Cell phone use on airlines

Mr. Benson,

Please, please PLEASE do not allow this to be approved. Is it not annoying enough to have to listen to people talking non-stop PRIOR to my flight? No one outside the President of the United States is so important that they need non stop communication.

Please do not pass this regulation.

Joanne DeYoung RN Pneumonia Case Manager Diabetes Healthways Munroe Regional Medical Center 352.402.5256

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Guy Benson

From:

harlanbutler@sbcglobal.net

Sent:

Wednesday, March 23, 2005 3:26 PM

To:

Guy Benson

Subject:

Cell phones on planes

Hello Guy,

I saw the FCC is considering cell phone usage during flights. I just want to be counted as a NO vote. I am not in the business, just an occasional passenger.

Thanks,

Harlan Butler Norman, OK

From: Sent: Rupert Strobel [rfjtstrobel@comcast.net] Wednesday, March 23, 2005 8:10 AM

To:

Guy Benson

Subject:

Cell phone use on commercial passenger airplanes

Please protect us from people who use cell phones without regard for the people around them. In most places you can walk away from the annoyance but buckled in an airline seat you are trapped and must endure the babble of the inconsiderate cell phone user. Please disallow expanded use of cell phones on commercial passenger aircraft. Thank you!

Guy Benson

From:

Robert Lomenick [robert.lomenick@alumni.duke.edu]

Sent:

Thursday, March 10, 2005 9:12 AM

To:

Guy Benson

Subject:

Use of cell phones on airplanes

I have seen reports that the ban on cell phones may be lifted. As a frequent flier, I am vehemently opposed to this. Simply put, people are incredibly rude about their use of cell phones. A several hour flight will now be an excuse for someone to chat (usually very loudly) with a friend about nothing. How long have inflight phones been available? And how often did they get used? Never! Because people really didn't have to make calls badly enough to pay a premium. Now that it's cheap, people seem to have to call at all times to keep themselves occupied or make themselves feel important.

Please consider the potential for violence that may occur when one person is trying to sleep, work, watch a movie, etc and a person nearby is yakking on a cell phone. I've already experienced it when telling people to turn off their cell phones after the door has been closed (one guy wouldn't turn it off and practically came across the seat at my husband when he insisted - the flight attendant was busy - we couldn't get her quickly enough).

I would support text messaging, however. It accomplishes the "need" for improved communication without the serious downsides.

If you are not the appropriate person to receive this email, please send me the correct information so that my friends, family, etc do not bother you.

Thank you for your time.

Susan Lomenick Palm Bay, FL

From:

Ann [mecc@hawaii.rr.com]

Sent:

Saturday, March 05, 2005 12:05 AM

To:

Guy Benson

Subject:

use of cell phones on airpianes.

The use of cell phones during flights is a very bad idea.

1. There is no evidence that the use of cell phones won't interfere with the cockpit instruments.

2. That would be one more thing that flight attendants would need to police.

- 3. If there were terrorists on board it would make it easier to communicate with those on the ground as well as those sleeper terrorist on board.
- 4. It would make it difficult to maintain order in the event we would need to prepare the cabin in an emergency, pax maybe their loved ones instead of focusing on the flight attendants.
- 3. Cramped in a small space listening to phones ringing is enough to make anyone go crazy.

As a flight attendant this disturbs me and makes for a very unsafe work environment.

Caren Otenbriet

Guy Benson

From:

deedobbs [deedobbs@earthlink.net] Wednesday, March 02, 2005 6:34 PM

Sent: To:

Guy Benson

Subject:

Cell Phones on Airplanes

Please forgive me if you aren't he person to write to about this, but I'm having trouble finding the right spot on your Web site to submit my comments.

I think it would be horrible to allow cell phone use on airplanes. People are annoying enough in stores and other public places with their cell phone use. Having to deal with them on airplanes sounds like a nightmare to me.

Thank you **Dee Dobbs**

Guy Benson

From:

Michelle Alexander [michelle@shelliebeans.net]

Sent:

Saturday, February 26, 2005 4:20 PM

To:

Guy Benson

Subject:

Cell Phone Use on Commercial Airplanes

I'm not sure if this e-mail is going to the right place and if it's not please advise on the correct address. I wanted to express my opinion about allowing the use of cellular telephones on commercial flights. As a very frequent traveler, (4-6 flights per week) I am adamantly opposed to allowing the use of cellular phones on flights. I am an extremely busy sales executive who always has a phone call list a mile long but I can't imagine what event could rise to the level of urgency that would require phone access during a flight. Almost all jet aircraft are currently equipped with phones that can be used in flight but they are rarely used, purportedly because of the expense. In my opinion if an issue is urgent enough to require phone communication during a flight I can't imagine a price that would be too expensive.

I am not at all concerned about whether such communication is safe. I'm sure technology can be invented that would allow for safe communication. What I am worried about - no make that horrified to imagine - is all of the inane phone coversations taking place all around me on a flight should cellular phone use be allowed. Cell phone manners are non-existent in this country. People talk at the top of their lungs about anything and everything but mostly about nothing important. I would venture to guess that 95% of such conversations on airplanes, if allowed, would consist of whiling away the flight time with completely unnecessary conversations about absolutely nothing which would be conducted at obnoxiously loud volumes.

I can't imagine a more nightmarish experience than being trapped on a plane for 4 hours listening to 300 people talking on their cell phones. I foresee nothing but disaster if this practice is permitted. I don't think allowing limited use is an option either. That would place the flight attendants in the untenable position of "cell phone police" which will not work. No one pays attention to the flight attendants as it is.

After a stressful day of traveling I look forward to the relative (and I mean relative) peace and quiet of my plane ride to read and think. If cell phone use is allowed on airplanes I can invision myself either in jail for assaulting a cell phone abuser or in a treatment facility because of the stress caused by listening to all those cell phone users on a plane.

The system works the way it is. If people have such an important call to make they can make it on the phones that are already in place in most airplanes. The high cost of such calls limit them to those that are truly important.

Thank you for incorporating my comments into your process of considering this issue. I will be writing the airlines to inform them that I will give their flights preference if they do not allow cell phone use on their planes.

Sincerely,

Michelle Alexander Bellevue, Washington

Guy Benson

From: Sent: Umesh Nisargand [ULNAvSys@msn.com] Saturday, February 26, 2005 2:35 PM

To:

Lauren Patrich

Cc:

Guy Benson

Subject:

No to Cell Phone use on Airplanes

Greetings!

I want to register my opposition to allowing use of Cell Phones on airplanes after being airborne. I use my time on airplanes to do my work without being distracted by the chatter of some one else repeating stories of what happened at last party or game etc.

Please, Please do not allow this cell phone use in airplanes after they are airborne. Please let us have our time to

ourselves on the airplanes.

Thanks

Umesh Nisargand
ULN Aviation Systems, LLC

Analysis/Design/Certification Cabin Interior/Water/Waste 5715 - 145th Ave SE Bellevue WA 98006-4380 USA

Phone 425-746-7366 Fax 425-746-0501

Email: <u>ULNAvSys@msn.com</u>

Guy Benson

From:

Jerandkath@aol.com

Sent:

Sunday, February 20, 2005 6:23 PM

To:

Guy Benson

Cc: Subject: Jerandkath@aol.com

Use of Cell Phones on Airlines

Dear Guy,

02/20/2005

I cannot imagine, in the confined space of an airliner, sitting next to someone who is taking on a cell phone. Anyone using a cell phone will always speak in an elevated voice.

There is no way to shutout the annoyance of this type of commutation. Not to mention the arguments that are going to occur between passengers and self-righteous cell phone users who do not care about anyone but themselves. Also, should an airline employee have to arbitrate then the airline will probably be sued for infringement of an individuals first amendment rights.

Cell phones on airlines is a BAD idea. This proposal should be scrapped.

Thank you for your attention to this concern.

Best regards:

Jerry Marshall and Kathy Marshall

From:

Larry Noe [Inoe7@msn.com]

Sent:

Saturday, February 19, 2005 2:57 PM

To:

ro: Subject: Guy Benson Cell Phone use during flights

Didn't know where to voice my objection to any proposal to allow cell phone use on flights. There are already too many circumstances preventing a flight from being a pleasant experience. Seat backs down for the entire flight, constant pushing and pulling from the tray in your seat back and the physical encroachment on your small space by your neighbor. If you are lucky you might be able to get a little snooze but unlikely if your neighbor is talking on the phone. You could not prevent being an unwanted participant of any phone conversation. receiving calls would be worse. Phones ringing all over the plane with every tone imaginable. Sincerely,

Sincerely, Larry Noe

Guy Benson

From:

Pam Geyer [pgeyer@medcetera.com] Friday, February 18, 2005 4:10 PM

Sent: To:

Guy Benson

Subject:

cell phones in aircraft

I am opposed to cell phone usage on airborne flights. If I have sent this in error, please let me know. Pam Geyer 713.666.7300

mailto:pgeyer@medcetera.com

From:

Paulson, Kristin [kristin.paulson@amd.com]

Sent:

Thursday, February 17, 2005 1:35 PM

To:

Guy Benson

Subject:

Wireless cellphones on airplanes

Greetings-I understand that the FCC is considering the use of cellular phones on airplanes. I would like to express that I reject this in the strongest terms. Airplanes are the last hold out to the annoying nature of loud telephone conversations. Can you imagine sitting on a telephone while the person on each side of you and behind you holds a telephone call? Or trying to sleep on a plane while people's cell phones ring consistently?

I strongly encourage the FCC to not approve the use of wireless devices on planes. Traveling is stressful enough without having the deal with this added stress, not to mention it's difficult to imagine what phone call is so important that it can't wait until one lands. I hope the FCC will reject this proposal and protect the haven of airplanes from cellular devices.

Thank you for your time.

Kristin A. Paulson Manager, University Relations AMD Ph. 512-602-4567 Fax 512-602-1282

Guy Benson

From: Sent: Carolyn Bloede [cjbloede@yahoo.com] Wednesday, February 16, 2005 7:46 PM

Guy Benson

To: Subject:

Strongly Oppose Cell Phones on Airplanes

Dear Mr. Benson,

I am emailing to express my strong desire to keep cell phone usage restricted on commercial flights. I hope that you are the right person to communicate this information to. If not, please let me know how to do it correctly.

I think that it would be an absolute nightmare to sit and listen to someone screaming into their cell phone during a flight. I ride the Bay Area Rapid Transit (BART) system in the San Francisco Bay area. When there is the kind of background noise that you have on that system or on an airplane, people scream even more into their cell phones than they would normally.

Unfortunately, most of America has lost its manners so we cannot rely on people's good judgment and discretion in this matter. Please do not allow this change in rules.

Sincerely, Carolyn Bloede Millbrae, CA Do You Yahoo!?
Tired of spam? Yahoo! Mail has the best spam protection around http://mail.yahoo.com

Guy Benson

From:

Darren Elwood [DElwood@edisonmission.com]

Sent:

Wednesday, February 16, 2005 2:44 PM

To:

Guy Benson

Subject:

cell phone use on airplanes

Mr. Benson,

I write with concern that the FCC is currently looking into the allowance of cell phones on commercial flights. Even if your findings deem it safe to do so, I beg that this not be allowed. If people are allowed to have wireless access via Blackberrys and laptops, that should be sufficient to stay in touch with business and personal matters. However, being a frequent traveler on planes, I would find it extremely annoying to have cell phone conversations going on nearby. As with anything new, there will be a big surge of people who would make calls, just for the sake of telling people they're on their cell phone at 35,000 feet. It will be a novelty, an extremely aggravating one.

The plane ride has long been a nice quiet place to refuel after a long day of meetings or to drag out the last few hours of a relaxing vacation. Given the turmoil we often face at the terminals, it is satisfying to finally get on one's(quiet) flight. However, the ability to use cell phones will cause great disturbance. I see it almost daily on my commuter train ride: people who don't have courtesy and ettiquette and talk endlessly and needlessly about nothing with five people nearby (and very often, even the person five rows back can hear the conversation as well). To have the ability to communicate other ways solves two problems: enables the communicator to do so when needed and relieves the others around of having to deal with it, as well.

Thank you for your time,

Darren Elwood Boston, MA

Guy Benson

From:

Smith, Mark T [mark.smith@pnl.gov]

Sent:

Wednesday, February 16, 2005 11:05 AM

To:

Guy Benson

Subject:

Use of Cell Phones on Aircraft

As a frequent flyer strongly oppossed to the use of cell phones in-flight, can you direct me to the proper place to provide public comment.

Mark T. Smith Energy Materials MSIN K2-03 902 Battelle Blvd. Richland, WA 99352

Phone: 509 375-4478 Cell: 509 430-0627 Fax: 509 375-4448 mark.smith@pnl.gov

From:

Ralph Dudeck Jr [rdudeckjr@cfl.rr.com] Tuesday, February 15, 2005 3:01 PM

Sent: To:

Guy Benson

Subject:

WT 04-435



"AVG rtification" (350

I urge the FCC to NOT ALLOW cellular phones to be used while aircraft are in flight. It would be very disruptive to the privacy of others and will lead to what amounts to road rage in the aircraft!!!

Thanks,

Ralph Dudeck Jr

1740 Greystone Ct

Guy Benson

Longwood, Florida 32779 rdudeckjr@cfl.rr.com

From:

DenReed1@aol.com

Sent:

Monday, February 14, 2005 8:47 PM

To:

Guy Benson

Subject:

text mail on cells in air

Mr. Benson

WT Docket No. 04-435

The issue on cell phone usage in-flight is most importantly a consideration of safety of the aircraft of course.

The next important issue is the passengers talking the entire flight disturbing other passengers that need to have quiet. It would be like trying to have a nice dinner with someone talking and laughing on their cell phone at the next table.

Text mail is now advanced and is the only communication that should be allowed in order not to disturb other passengers with their chat.

With listening to voice cell chat after dealing with a long lay over, long flight or a bad flight will only make things worse. People will become grumpier, ruder and less tolerant with flight crew and agents.

Business people need their quiet also.

Thanks
Dennis Reeder
107 Marsh Creek Road
Fernandina Beach, FL. 32034
904-321-0027
DenReed1@aol.com

From: Sent: Shelly Aronson [saronson@cox.net] Sunday, February 13, 2005 12:08 PM

To:

Guv Benson

Subject:

Celiphone Use on Airplanes

Dear Mr. Benson.

We are writing to urge the FCC **not** to lift the ban on cellphone use during flights. We believe "air rage" would make "road rage" look like child's play. As smoking was an assault on our lungs during flights, cellphone users would be an assault on our hearing and minds. The cellphones are not inherently problematic, but their users can be loud and rude.

Thank you for your time and attention.

Can you hear us now ...?

Shelly and Don Aronson

Guy Benson

From: Sent: user [jeaniecaggiano@mac.com]

Thursday, February 10, 2005 11:32 PM

To:

Guy Benson

Subject:

Please don't allow cell phones on airplanes

Dear Mr. Benson,

Please do not allow cell phones to be used on airplanes. The result will be like it was when smoking was allowed on planes--it will bother everyone, and only the highly addicted minority will complain.

The majority--we innocent bystanders--will be subjected to these idiot narcissists who insist on chatting incessantly hour after hour, disturbing everyone within earshot. And because we're captives, we won't be able to escape.

Right now, the only respite I get--the only time left to me to read, relax, sleep--is on an airplane. No one bothers me. It's quiet. It's a haven.

Please don't take that away.

Here's and interesting example of what will hapen.

At the moment, I take the train into Chicago to work every morning. Cell phones are discouraged, but not banned. The rude among us insist on using them. Half an hour. BRRRING! DEET DEET DEEEEET! Hi, Ralph! I want to close that business deal RIGHT NOW! BRRING! Hi! So GLAD YOU CALLED!!!!! My sciatica is bothering me...

Most of us hate these few idiots who insist on being rude in a public space. Late last month, some jerk decided to conduct business loudly during the entire ride into the city. At one point, he wheeled around in a rage, because someone had been pitching small balls of newspaper at him, trying to get him to shut up. He angrily accused everyone within a three-seat radius of doing it. People called him a jerk. He yelled back. The altercation got so ugly, the conductor had to intervene.

I predict that if you allow cell phone use on airplanes, you'll be inviting air rage. Bad idea.

Keep the peace. Ban cell phones forever on flights.

Honestly, the only other solution I can see is to have cellphone-only sections. Like the smoking sections of old.

Pariahs deserve to sit with each other.

Better yet, ban pariahs. And cell phones.

Yours sincerely,

Jeanie Caggiano 140 Oxford Road Kenilworth, IL 60043

Guy Benson

From:

Richard Arsenault

Sent:

Tuesday, February 08, 2005 5:20 PM

To:

Guy Benson

Subject:

FW: A vote for email but NOT cell phone access in aircraft

pls file

----Original Message---From: Meribeth McCarrick
Sent: Tue 2/8/2005 11:41 AM
Tax Bishard Assaguit

To: Richard Arsenault

Cc:

Subject: FW; A vote for email but NOT cell phone access in aircraft

Richard - This came into the wireless broadband access task force mailbox.... I'm not sure what WTB wants to do with it... but I thought I'd send it to you guys to decide how you handle consumer comments like this...

Thanks - Meribeth

Non-Public: Internal Use Only

----Original Message----

From: Rstrange@worldbank.org [mailto:Rstrange@worldbank.org]

Sent: Thursday, February 03, 2005 7:23 PM

To: WBATF

Subject: A vote for email but NOT cell phone access in aircraft

Aircraft cabins are too small to allow effective 'quiet' areas to be created, unlike trains were entire carriages can be so defined.

However, email access would be a perfectly acceptable alternative. If cell-phone access were allowed, it would prove nearly impossible to retract once it has established a foothold.

Richard Strange

Guy Benson

From:

1323 [Cincinnati@amestools.com]

Sent:

Monday, February 07, 2005 11:12 AM

To:

Guy Benson

Subject:

Cell Phones on Airplanes

Please refuse to allow celiphones to invade the last quiet space on the planet.

No reason to have to call or be called in flight.

Thanks,

Bill Monroe

wmonroe1@cinci.rr.com

Guy Benson

From:

Kathleen [kameg@ptd.net]

Sent:

Friday, February 04, 2005 9:49 PM

To:

Guy Benson

Subject:

Phones on Airplanes

Please, please do not take away the last place of relative peace and quiet from jerks screaming into cell phones. Please keep planes cell-phone free. I travel a lot and dread to even imagine sitting next to a pompous boor who has to outyell the next guy or the jerk who thinks she's impressing people with her business calls. You know what's out there; please keep cell phone usage from being allowed on planes. Thank you.

Guy Benson

From: Sent:

Zev Griner [zeeman@bcpl.net] Friday, February 04, 2005 1:40 PM

To:

Guy Benson

Subject:

Cell phones on planes

Hello, Mr. Benson:

I found your e-mail address on a document titled "FCC TO EXAMINE BAN ON USING CELLULAR TELEPHONES ON AIRBORNE AIRCRAFT" and I would like to weigh in on this issue.

I don't care what the technical issues are, but from a comfort view, I never want to allow cell phones to be used on flying aircraft. People are completely unaware how loud they are when they use their phone, especially if they have a speakerphone option. Nor do they seem to care when this is pointed out.

Given the confined space of an airplane cabin, I do not need another annoyance, especially sitting next to me.

Please forward this note to the appropriate people as necessary.

Thank you, Zev Griner 210 Marshall Wood Road Reisterstown, MD 21136 410-833-4205 zeeman@bcpl.net

Guy Benson

From:

Julie Hawkes [julie.hawkes@Remedy.COM]

Sent:

Thursday, February 03, 2005 6:52 PM

To:

Guv Benson

Subject:

Public comments?

I can't find a place to voice my strong objection to enabling cell phones on flights. It's bad enough listening to everyone's personal calls in the airport, but if I have to sit right up against (or between!) people making calls, I'm going to start considering alternate transportation instead of flying. I can already imagine people telling each other to "shut up," and I wouldn't want to be a flight attendant in those situations requiring a "referee."

This will cause CHAOS in the air. I realize people can pay to use phones in the air already, but rarely, because they have to pay for it, do people use those phones. In fact, in all my years of flying for business (15), I've only used the phone once, and only heard it used one other time by anyone else. But cell phones are ubiquitous - everyone has one and doesn't use it courteously. PLEASE PLEASE PLEASE don't allow it. Thanks,

Julie

Julie Hawkes, Remedy Sr. Education Consultant Service Management Business Unit **BMC Software 2925-730-4437** julie.hawkes@remedy.com

Guy Benson

From: Sent:

Kovacs, Bruce [Bruce.Kovacs@wgint.com] Monday, January 31, 2005 6:29 PM

To:

Guv Benson

Subject:

Proposal to relax ban on cell phone use on aircraft

- I have read the FCC news release related to WT Docket No. 04-435 regarding the proposal to allow cell phone use on airborne aircraft.
- I would like to register my position that the current ban be continued indefinitely.
- I have no doubt that the technical interference concerns will eventually be resolved, which would permit the safe use of cell phones during all phases of flight. My concern is for the welfare of the passengers who choose not to use cell phones on an airplane.

It is bad enough to have to listen to some loud-mouth, would-be business man or a teenager babbling about nothing while in the airport security line or the boarding area, or in any

other public place for that matter. It would be torture to also be forced to listen to that garbage during the flight where there would be no opportunity to escape.

Please do not allow cell phone use on aircraft.

Bruce Kovacs Washington Group International

Address: SGT, Ltd. c/o Framatome ANP, Inc. Suite 2100, WC28H 400 South Tryon Street Charlotte, NC 28285

Phone: 704-805-2131 Fax: 704-805-2875

Guy Benson

From:

Michael Downa [michaeldowna@ix.netcom.com]

Sent:

Thursday, January 27, 2005 11:56 PM

To:

Guv Benson

Subject:

Regarding use of personal cell phones on Airlines

PLEASE ban the use of personal cell phones on airlines. There is enough noise on the planes now. The last think we need is to be stuck in a center seat with my seat mates playing dueling cell phones. The only thing that is keeping them back now is the cost of the phone calls. I say jack the price up. I am a frequent flyer and I turn my cell phone off when I board the plane and I turn it on when I get off the plane.

And lets not forget the flight attendant who is attempting to serve a meal and having to wait because Mr Important is talking and not giving the attendant the time of day. Then wants his meal disrupting their routine

Michael Downa michaeldowna@ix.netcom.com
Why Wait? Move to EarthLink.

From:

Neil Kellman [nkellman@mac.com] Thursday, January 27, 2005 12:47 PM

Sent: To:

Guv Benson

Subject:

airplane /cell phones proposed use

COMMENT ON PROPOSED INCREASED USE OF CELL PHONES ON AIRPLANES

I am not sure if this is the place to submit a comment, but here it is;

Air travel has become, for the vast majority of users, a tense and difficult period to be endured. Allowing cell phone conversations throughout a flight will debase this experience to a marginally acceptable mode of travel.

Currently, the use of cell phones on planes while on the tarmac, especially at such intimate seating distances as a few inches away, already creates tension, since many users speak loudly, gesticulate, and make innumerable calls. Imagine spending a 5 hour flight next to someone arguing on the phone over accounts receivable for the entire time. I fear, in addition to the negative health effects of high blood pressure and stress, this practice could well lead to loud and even physical altercations. I recommend a strong vote no.

Sincerely,

__

Neil Kellman, M.D. Medical Consultant

Guy Benson

From:

Rocco Cappeto [rcappeto@comcast.net] Monday, January 24, 2005 1:46 PM

Sent: To:

Guy Benson

Subject:

cell phones on commecial aircraft

This is to register my opposition to cell phone usage on commercial aircraft. I have been a business traveler for over thirty years and see no reason we as passengers should be subjected to the loud phone conversations of others. Internet access is more than enough for air travel business communication.

Thank you.

Rocco Cappeto 3008 W Tilden Street Seattle, WA 98199

From:

Jermaryc@aol.com

Sent:

Monday, January 24, 2005 10:15 AM

To: Subject: Guy Benson cell phones

I think that the use of cell phones on planes is an especially bad idea.

It's bad enough that you're squeezed into a seat with someone who types on his computer the whole flight much less having to hear one half of someones business conservation or how someones Aunt Maggie is doing.

I think you should insist if airlines want this to have them provide a old fashioned telephone booth that the user can pay for the use of if he or she finds it impossible to be airborne with out communicating with someone on the ground.

Maybe if it were only allowed in a certain section, like somking was at one time. Or only allowed in first class. I'm sure there will be children on cell phones talking to their playmates just because they can.

If a particular airline offers cell phone free flights these will be the one I use. Jerry Carpentier

Guy Benson

From: Sent: Betty Jo Dennis [betjo@swcp.com] Saturday, January 22, 2005 5:24 PM

To:

Guy Benson

Subject:

Use of cell phones on airlines

I don't know anything about the technical aspects of the question, but I sure don't want to be forced to sit next to someone who talks loudly during the whole flight. If the ban is lifted, I hope there will be restrictions, such as time limits or maybe specific areas of the plane where phone calls are allowed. Betty Jo Dennis, & Bob G. Dennis, 11621 Nambe NE, Albuquerque, NM, 87123

Guy Benson

From: Sent: Betty Jo Dennis [betjo@swcp.com] Saturday, January 22, 2005 5:21 PM

To:

Guy Benson

Subject:

Use of cell phones on airlines

I don't know anything about the technical aspects of this question, but I sure don't want to be forced to sit next to someone who is talking loudly throughout the flight. If the ban is lifted, I hope there are restrictions, such as time limits or certain areas where phone calls are permitted. Betty Jo Dennis, 11621 Nambe NE, Albuquerque, NM, 87123. & Bob G. Dennis, same address

From:

Iramiller1@aol.com

Sent:

Saturday, January 22, 2005 3:11 PM

To:

Guy Benson

Subject:

Cell Phones on Planes

Mr. Benson, Let me get right to my point. Airplane cabins should be treated similar to a Library. You can read, type on your Lab top, whisper, watch TV and sleep. No way can I seat next to Someone talking for hours about their vacation or business. That's my point of view.

Frequent Traveler, Ira Miller Great Neck, NY 11021 516 466-6751

Guy Benson

From:

Dorothy A. Milligan Raedeke [d.raedeke@att.net]

Sent:

Friday, January 21, 2005 6:15 PM Guy Benson

To: Subject:

Use of cell phones on commercial airlines

Dear Mr. Benson:

I recently learned that the FCC is considering lifting the ban of cell phone use on commercial airline flights. I would like to support the continuation of this ban. Put simply, the abuse of a cell phone by some passengers will disrupt an atmosphere where it is now possible to work, read, rest or even sometimes sleep during a long flight. The possibility of having a long-winded, loud conversation continue for hours is frightening.

Thank you for your consideration on this matter.

Sincerely,

Dorothy A. Milligan Raedeke DMR Consulting Company 19567 44th Avenue NE Seattle, WA 98155 206 361-0422 d.raedeke@att.net

From:

irobins@nellsonni.com

Sent:

Friday, January 21, 2005 11:56 AM

To:

Guy Benson

Subject:

Cell Phone Use on Airplanes

I don't know how to officially register my feelings about the proposed change to allow cell phone use on airplanes. Suffice to say, I am vehemently opposed to this proposal. It's bad enough sitting in restaurants, airport waiting areas and other public gathering places, listening to innane conversations carried on in a loud voice, intruding on other's ability to read, work on their laptops or just sleep. At least in those places, I can move away from the source of the problem. I can't imagine being "trapped" next to someone on a long flight who is carrying on an extended conversation about receipies, boyfriends, etc., etc. There are few if any places a person can have some privacy these days, please do not take this away as well.

If there is an official web-site where I can register my thoughts, will you please let me know. Thanks.

Guy Benson

From:

George f [gef2000@hotmail.com]

Sent:

Wednesday, January 19, 2005 11:20 PM

To:

Guy Benson

Subject:

cel phones on planes

To Whom It May Concern:

Please continue the ban on cell phone use on commercial aircraft while in flight. Thank you. George Francuski, 3045 Louise Avenue, Kingman, Az 86401

Guy Benson

From: Sent: Mary Osborne [mhoresources@msn.com] Wednesday, January 19, 2005 12:37 PM

To:

Guy Benson

Subject:

Cell phones on airplanes



To whom it may concern:

I am writing to express my opposition to the use of cell phones on airplanes. As a frequent flier I have a high level of awareness of the stress and tension involved in fitting more and more people into fewer and fewer seats in today's air travel. The use of cell phones will only increase that tension and add to an already difficult situation. There was a time when the idea of banning smoking on airplanes was thought to be impossible, and it is now understood as necessary and acceptable that the comfort of a few not intrude on the comfort of all. The same must hold true for cell phone use.

Thank you,

Mary H. Osborne

Guy Benson

From: Sent: Beverly McCormick [bmccormi@cflc.net] Wednesday, January 19, 2005 12:27 PM

To:

Guy Benson

Subject:

Cell Phones on Airplanes

Mr. Benson:

I would like to register my vote against permitting cell phone use on airplanes.

Traveling by air has become more and more "unfun" in the past few years and now this.

Can you visulize a packed air flight with 200 or so loud inane phone conversations all going on at the same time???

What is the FCC thinking? What about those who do not wish to be privy to those conversations? Can we have a "sound proof" section created?

I think the vast wast majority of phone calls that would be made can easily wait.

This is obviously being contemplated for the purposes of creating more revenue for the already lucrative phone companies...at the expense of us all.

Please do not allow this to happen.

Guy Benson

From: Sent: Handley, Richard [richard.handley@sap.com] Wednesday, January 19, 2005 10:54 AM

To:

Guy Benson

Subject:

Cell phones on planes

I've been flying most every week for 8 years and enjoy the few hours of cell phone conversation silence (something you can't even get in a restroom). I think allowing use of cell phones will make air travel unbearable. Imagine having to sit shoulder-to-shoulder for several hours with someone who's yakking about some personal problems or even business.

If it's really important people can use the phones provided by the airlines. The cost is high enough to discourage the trivial babble normally associated with cells. Just look at what happens now when you land and they say you can use your cells. A dozen or more people fire up the cells and announce their safe arrival.

If you allow cell use on planes the airlines should provide noise canceling headphones to customers free of charge.

- Rick

From:

Chris Mason [cmason1@cinci.rr.com]

Sent: To: Tuesday, January 18, 2005 1:52 PM Guy Benson

Subject:

FCC 04-288

Dear Mr. Benson:

Sorry, but I couldn't figure out how to post my comment, so I thought I'd write to you directly. I think allowing the use of cell phones on airplanes is a terrible idea. We're already subjected to them almost everywhere else, can't we preserve some peace and quiet on airplanes? With the noise of the engines, can you imagine how loud one must talk to be heard on a cell phone? And, what's a non-cell phone using seat mate to do? Where can he go to escape? This is a bad idea. Please don't allow it.

Thank you. Sincerely, Christopher Mason

Guy Benson

From:

Michael Mainelli [mmainelli@hotmail.com]

Sent:

Tuesday, January 18, 2005 11:44 AM

To:

Guy Benson

Subject:

Proposal for in air Celll Phone use

Please do not make air travel any more unpleasant by allowing in flight use of personal cell phones.

Better yet stop all use of cell phones any time while inside the aircraft.

Michael Mainelli 4917 Manassas Circle Brentwood, TN 37027 615-371-5015

From:

Emilia, MaryLou [MaryLou.Emilia@genexservices.com]

Sent:

Monday, January 17, 2005 3:12 PM

To:

Guy Benson

Subject:

If you allow cell phone use on planes, we stop flying...We already have "road rage". Now you

want to deliberately create "air-rage" Please, don't do it.

Guy Benson

From:

John Mason [johnzest@speakeasy.net] Monday, January 17, 2005 12:19 PM

Sent: To:

Guy Benson

Subject:

Cellphones on planes

Allowing the use of cellphones on planes would be terrible. There is already too much intrusive noise on planes. Sitting next to a cellphone user on a plane for hours would be a nightmare. It would interfere with the two ways I use to pass the time ~ reading a book or taking a nap.

I wanted to make this a public comment, but couldn't figure out how to do so on your website.

Thanks for your time.

John Mason

Guy Benson

From:

Thor Zurbriggen-Roy [mitgard1@yahoo.com]

Sent:

Monday, January 17, 2005 11:37 AM

To:

Guy Benson

Subject:

Cellular Phone use onboard the Aircraft

Mr. Benson:

I would like to take this time in making my opinion heard heard regarding this matter. I am a flight attendant with American Airlines and have some concern reagarding inflight use of mobile phones during flights.

It's bad enough that we still have many safety concerns these days. So often I am finding myself in an argument to passenger's reagarding turning off their phones when asked. Our policy at American is when the forward door is closed. But my biggest concern about passing such a law is how easy would it be for terrorists to communicate with one another during a flight.

We are forced to keep our ears and eyes open for any strange activity while in flight. Whose to say these people can't sit onboard and monitor cabin activity. I take my job very seriously and feel that it's hard enough to keep an eye on everyone. We have had the misfortune of going out with minimum crews and short layovers. We are sometimes working fifteen hour duty days with very little sleep.

It's a realization that future threats could be planned with our planes. By permitting phone use onboard would only make it that more easier for these individuals to perhaps make a plan of action, an perhaps even execute it.

So on behalf myself and collegues at American Airlines, I truly wish you would take this consideration seriously and keep in mind it's our lives and our passengers we need to protect. Is it not your responsibility to assure our skies are safe and we have no repeats of 9/11?

With regards,

Thor Zurbriggen-Roy
Flight Attendant-American Airlines
ORD

Do you Yahoo!?
All your favorites on one personal page – <u>Try My Yahoo!</u>

Guy Benson

From:

DelbertaM@aol.com

Sent:

Sunday, January 16, 2005 4:59 PM

To: Guy Benson

Subject:

AIRPLANE TELPHONE USAGE

IT WOLD BE A TERRIBLE MISTAKE TO ALLOW PHONE USAGE ON ANY FLIGHT, MUCH LESS A 14 HOUR TRIP FROM SAN FRANCISCO TO SYDNEY FOR EXAMPLE. I TRAVEL UP TO 160 THOUSAND MILES PER YEAR AND I COULD NOT IMAGINE SITTING NEXT TO OR EVEN CLOSE TO AND LISTENING TO SOME ONE PERSONAL PROBLEMS. INTERNET WOULD BE QUIET AND THE BEST WAY TO GO, SET UP THAT COMMUNICATION AND EVERY ONE WOULD GO ALONG WITH IT. PLEASE CONSIDER WHAT WILL HAPPEN AND DO NOT ALLOW IT. DONALD MEYER

Guy Benson

From:

Sallycneal@aol.com

Sent:

Sunday, January 16, 2005 4:00 PM

To: Subject: Guy Benson please don't

Please don't let cell phone be used on aircraft. The only way that should happen is if they reconfigure the airplane to put all users in the "steerage" section (WAAAAY in the back) with a bathroom or two in between them and all others!

saliycneal@aol.com 770-438-9144 404-271-5919 cell

From:

LUCY FARRAR [FARRAR1036@msn.com]

Sent:

Sunday, January 16, 2005 10:00 AM

To:

Guy Benson

Subject:

cell phones on planes

I could not find a "comment" option for this, so am writing you. PLEASE do not allow cell phone usage while in flight!! It is annoying to other passengers even before take-off and landing. Crowding into small spaces such as the narrow airline seats makes me a party to everything from business deals to phone sex when my neighbor uses his/her cell phone as it is allowed.

Lucy H. Farrar info@coloradoalpaca.com

Guy Benson

From:

Richard Landes [landes@asde.net] Saturday, January 15, 2005 4:30 PM

Sent: To:

Guy Benson

Subject:

Cell phone usage on commercial aircraft

I would like to herewith register my opposition to the use of cell phones on commercial aircraft. Thanks.

Guy Benson

From:

Paul Grimes [aquawise@cox.net] Saturday, January 15, 2005 9:59 AM

Sent: To:

Guy Benson

Cc:

Michael Powell

Subject:

Cellular phone use on aircraft

Hello Guy:

I believe I have a solution to the cellular phone use on commercial flights. One that maybe the airlines may not like, but would solve the problem, which is now being debated.

In the 1960's smoking was allowed on all commercial flights. The first step to clean the air in aircraft was to offer no-smoking sections on commercial flights. I was a ticket/gate agent for Continental and noticed that most non-smokers said they didn't care which section they were in when first implimented. The smoking sections became smaller fast as more non-smokers noticed the smking sections had a higher concentration of smokers. Eventually, many smokers wanted non-smoking due to the small areas left for smokers. Before smoking was banned, the smoking section was under 20% of the coach section on most flights.

Based on this experience, I propose a couple of options.

1.) This option would be for a trial run of cell phone use. Designate a relatively small fixed area on commercial aircraft for cell phone use. It would seem to make sense to have that at the back of each section of seating classes. Based upon the sucess of this trial, the FCC could move to Option 2.

2.) This option would be intended to permanently allow cell phone use. Impliment a sliding cell phone allowed seating area to be determined by the airlines. The airlines could choose the area and expand/contract it based on demand. It's highly likely that trips in business sectors like LGA-ORD would have more cell phone use and the sections might be larger. On flights that are more leasure-oriented, like Orlando to almost anywhere, the cell phone allowed area would most likely be smaller.

I would additionally propose that cell phones be allowed in all seats prior to takeoff and after landing as is now the case. This would allow passengers who wanted to listen to the voice mail of make a quick "I just arried" call without forcing those passengers to reside in the cell phone allowed area. This would be accomplished by the PA system.

Paul Grimes
San Diego CA
former 20 year airline employee with Contiental and PSA 619-223-8289

Guy Benson

From:

Jennifer Namazi [jenn@namazi.net] Thursday, January 13, 2005 8:30 PM

Sent: To:

Guy Benson

Subject:

Cell Phone Use on Airplanes

Dear Mr. Benson,

As a member of the general public, I wanted submit my comments to the announcement that the FCC is exploring the use of celluar phones on airplanes.

Both my husband and I are frequent fliers. My husband travels on an airplane 4-5 round trips per month, and I travel on average 2 round trips per month, for both business and pleasure. Our flights are occasionally short, and most often 3+ hours in duration. Years ago, I thought that cell phone use should be allowed on airplanes, simply for the convenience of getting work done and not being "incommunicado" from family and friends and work for several hours, but I have since changed my mind.

We have seen cellular phone use enter many public spaces - movie theaters, restaurants, and many more. While it was initially convenient, it has become a nusiance. I cannot imagine spending several hours on an airplane, sitting arm to arm with a stranger who is talking continuously on a cell phone. People would not be able to sleep - many of whom depend on getting some rest before a business meeting or other event. People will not be able to concentrate on work or other activities that they have brought to occupy their time during sometimes long flights. I can't even imagine what would happen on those overseas flights where the time change is so dramatic that one must sleep just to be coherent upon arrival. The chatter, ringing, talking and general noise associated with cell phone use in the small space of an airplane will drive people crazy.

You will note that in many other countries, cell phones have been banned on public transportation. You take a train in Japan, and they do not allow cell phone use. Such is also highly discouraged on trains and other forms of transportation throughout Europe and other places.

I beg the FCC not to allow this. It is one thing to use a phone in an open space, where those around you have the choice to walk or move away if the noise is bothersome. But on an airplane, we have nowhere to go, and given the close proximity that people must sit to each other, it should not be

allowed.

I am strongly opposed to cellular phone use on airplanes, and I am a frequent enough traveler that I would be one of the people supposedly "benefiting" from the ban being lifted. I think many will agree that if the ban is lifted, we won't be benefiting from it. In fact, we'll be far more miserable.

Regards, Jennifer Namazi jenn@namazi.net

Guy Benson

From:

Ruth Yodaiken

Sent: To: Thursday, January 13, 2005 3:30 PM Guy Benson

To: Subject:

RE: Airplane Cell Phone Ban

Great. Will you take it from here?

*** Non-Public: For Internal Use Only ***

----Original Message----From: Guy Benson

Sent: Thursday, January 13, 2005 3:14 PM

To: Ruth Yodaiken

Subject: RE: Airplane Cell Phone Ban

yes

Non-Public -- For Internal Use Only

Guy N. Benson Mobility Division Tel. 202-418-2946

> ----Original Message-----From: Ruth Yodaiken

Sent: Thursday, January 13, 2005 3:01 PM

To: Guy Benson

Subject: FW: Airplane Cell Phone Ban

Guy,
Can I direct this inquiry to you?
--Ruth

^{***} Non-Public: For Internal Use Only ***

----Original Message----

From: Chris Ouellette [mailto:couellette@m-mediaUSA.com]

Sent: Thursday, January 13, 2005 11:42 AM

To: Ruth Yodaiken

Subject: Airplane Cell Phone Ban

Ruth,

Good Morning! I hope all is well. I am contacting you to inquire about the status of the ban on cell phones while on an airplane. The USA Today reported that 7 out of 10 people recently polled would like the ban to remain in place. Has the FCC thought about allowing only mobile phone data services such as text messaging, checking emails, browsing the wireless internet, etc. while in flight? I think most people do not want 200 people yapping away during a flight! Allowing data services would keep the cabin quiet and at the same time allow passengers to remain connected & productive. I look forward to your correspondence.

Warmest Regards,



mageuu i.jp; (1 KB)



image002.jpg (3 KB)

Ph: 888-414-1962 x101 | Mobile: 480-570-9888

couellette@m-mediausa.com | m-mediaUSA.com

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From:

Ruth Yodaiken

Sent:

Thursday, January 13, 2005 3:01 PM

Sent: To:

Guy Benson

Subject:

FW: Airplane Cell Phone Ban

Guy,

Can I direct this inquiry to you?

--Ruth

*** Non-Public: For Internal Use Only ***

-----Original Message-----

From: Chris Ouellette [mailto:couellette@m-mediaUSA.com]

Sent: Thursday, January 13, 2005 11:42 AM

To: Ruth Yodaiken

Subject: Airplane Cell Phone Ban

Ruth,

Good Morning! I hope all is well. I am contacting you to inquire about the status of the ban on cell phones while on an airplane. The USA Today reported that 7 out of 10 people recently polled would like the ban to remain in place. Has the FCC thought about allowing only mobile phone data services such as text messaging, checking emails, browsing the wireless internet, etc. while in flight? I think most people do not want 200 people yapping away during a flight! Allowing data services would keep the cabin quiet and at the same time allow passengers to remain connected & productive. I look forward to your correspondence.

Warmest Regards,





Ph; 888-414-1962 x101 | Mobile: 480-570-9888

couellette@m-mediausa.com | m-mediaUSA.com

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Guy Benson

From: Sent: David Scott [discott@valdosta.edu]
Wednesday, January 12, 2005 7:58 AM

To:

Guy Benson

Subject:

Cell Phones on Airplanes

I'm uncertain if I am contacting the correct person. This is in regard to permitting cell phone use on airplanes. I am absolutely opposed to this change. Flying is certainly no longer very pleasurable, but sitting next to someone who continually talks on a cell phone is my worst nightmare. Please don't allow cell phone use on airplanes. Save us from this.

David Scott Valdosta, Georgia

Guy Benson

From: Sent: Richard Bohanon [r/bohanon@cox.net]
Saturday, January 08, 2005 9:09 PM

To:

Guy Benson

Subject:

Cellular phone usage in aircraft

Please allow me to express my <u>strong disapproval</u> for the proposal to allow the use of cellular phones in commercial aircraft. I travel extensively for business and pleasure. Please don't cause me to suffer this huge annoyance.

If this is not the appropriate address for me to express my views please so advise. Thank you,

Richard L Bohanon 814 NW 16th St Oklahoma City, OK 73106

From:

powersjh@cox.net

Sent:

Saturday, January 08, 2005 9:37 AM

To:

Guy Benson

Subject:

USING CELLULAR PHONES ON AIRBORNE AIRCRAFT

The proposal to use cellular phones on airborne aircraft is a very bad idea. Even if this is no longer considered a safety problem it would create a major pubic nuisance. Amtrak has learned that it needs "quiet cars". An airplane has no such option for passengers. Air travel is unpleasant enough these days. Adding the inevitable annoyance of inconsiderate cell phone addicts would make air travel intolerable. This proposal is not a public service!

Guy Benson

From:

Richard Arsenault

Sent:

Thursday, January 06, 2005 8:05 AM

To:

Guv Benson

Subject:

FW: Cell Phones on Airborne Aircraft

for your file

----Original Message----

From: Terrance Maddeaux [mailto:terrymaddeaux@mindspring.com]

Sent: Thu 1/6/2005 5:40 AM
To: Richard Arsenault
Cc: Maddeaux Terry

Subject: FW: Cell Phones on Airborne Aircraft

Mr. Arsenault: I received an out of office reply from Mr. Benson. He said to send this to you.

Regards

Terry Maddeaux

----Original Message----

From: Terrance Maddeaux [mailto:terrymaddeaux@mindspring.com]

Sent: Saturday, December 25, 2004 9:37 AM

To: guy.benson@fcc.gov

Subject: Cell Phones on Airborne Aircraft

Dear Mr. Benson: Regarding the FCC's reexamining the ban on cell phones on airborne aircraft, I implore you not to lift the ban. I travel frequently and I firmly believe that lifting the ban will cause damage to the airlines as people will find alternative travel modes.

As the ban is now, the traveling public has certain "social rules" that are followed when traveling. Almost all travelers, except the few that get arrested at touchdowns, are usually on their best behavior. After all, their contained within an aircraft for up to 14 hours, depending on their destination. By lifting the ban, you will breakdown the "social rules" that everyone follows when on the airborne aircraft. Can you imagine, sitting next to a business man who will be on his cell phone conducting business for the entire flight. Or sitting next to a teenager to just wants to call a friend and talks endlessly about nothing. Or the individual who is fighting with the person on the other phone.

On the ground and in public places, you can "escape" these things, but being in an airborne aircraft you are stuck, listening to some teenagers latest boyfriend or girlfriend or some endless conversation about nothing. If you lift the ban, I fully believe you will see more violence on aircraft as the social rules of travel are eroded. There is enough tension on flights, and lifting the ban will create more. There will be many instances where tempers will flair and people tell other people to turn the damn cell phone off. Just as cigarettes where banned for health reasons on

aircraft, I believe that cell phones should be banned for mental health reasons.

I have also talked with and aircraft captain who was seated across the aisle from me on a flight. I asked him about cell phones and how they affected aircraft instruments. He told me they can tell when someone is using a phone or has one turned on. He said the navigation equipment was affected. If that is true, then allowing cell phones in flight would constitute a danger to the flying public. Again, I implore the FCC not to lift the ban on using cell phones in airborne aircraft.

Respectfully Terry Maddeaux

Guy Benson

From:

Bill Trabold [btrabold@clrpnt.com]

Sent:

Wednesday, January 05, 2005 6:25 PM

To:

Guv Benson

Subject:

Please don't allow cell phone usage on planes

Mr. Benson.

If this ban is relaxed I can see me sitting next to some clown on a red eye from the West Coast to NY yakking all the way. This can make a guy suicidal.

Even now when a passenger makes a call from an airplane phone it is disturbing. They all seem to want to speak LOUD as if anyone cares about their conversation...

Flying is very unpleasant these days as I'm sure you'll agree. This will be another splinter under the fingernail if the current rule is relaxed.

Bill Trabold , Bellevue , Washington

Guy Benson

From:

Richard Arsenault

Sent:

Tuesday, January 04, 2005 7:26 AM

To:

Guv Benson

Subject:

FW: Cellular Telephone use on commercial aircraft

for your file

----Original Message-----

From: ATOCHAGOLD@aol.com [mailto:ATOCHAGOLD@aol.com]

Sent: Mon 1/3/2005 6:26 PM

To: Richard Arsenault

Cc:

Subject: Cellular Telephone use on commercial aircraft

Dear Mr. Arsenault:

Considering all of the security issues that we deal with on a daily basis, I think it is reasonable for commercial aviation to ban the use of personal cell phones during all flights. If the airlines want to provide secure telephones on their planes, that might be an alternative. The bottom-line is that banning the use of personal cellular telephones during flight is just one less thing for our airline security services to worry about.

Sincerely,

From:

bwaynej@goldengate.net

Sent:

Monday, January 03, 2005 3:08 PM

To: Cc: Lauren Patrich Guv Benson

Subject:

USe of Cell Phones on Commercial Airlines

Dear Lauren and Guy -

I would like to stsate my opposition to the proposed use of cell phones on in-flight airlines. The cramped quarters of the passenger area of the planes would create a major inconvenience and annoyance for many passengers. I think too many travelers would not respect the desire of anonymous seatmates in their use of a phone. I have observed this to be true on commuter buses that I travel daily.

Thank you for considering my opinion.

Sincerely, Wayne Johnson bwaynej@goldengate.net

Guy Benson

From:

Matthew McCampbell [mmccampbell@huronconsultinggroup.com]

Sent:

Monday, January 03, 2005 12:24 PM

To:

Guv Benson

Subject:

Cell Phones on Airplanes

Mr. Benson,

I would like to register my disgust at the thought of allowing cell phone usage on airplanes. It has to be one of the worst ideas I have heard. As a frequent traveler on commercial airplanes I can tell you that traveling is already a difficult ordeal; the planes are loud, crowded and hard to work on. The addition of incessant cell phone chattering to this already chaotic environment is sure to cause more problems than it could possibly solve. There is already a decay of courteous public behavior in America, many cell phone users pay no attention to who is around them or how loud they are talking. Generally when this happens others may move away to an area where others are not talking, however on a airplane this is not possible given the cramped conditions. Instead most travelers will be forced to endure the cacophony of the travelers who will "find" a reason to talk during the whole flight. I say "find" because there is not a single situation that would require someone to be on the phone during a flight. In proof I offer the fact that most planes are already equipped with the in-flight credit card phones; I have yet to see these phones ever put to use, if there was an overwhelming need to be in contact surely someone would have used them by now. I would suggest looking at the total amounts of minutes used on the inflight phones to see just how much people really "need" to talk on an airplane.

I generally need to be in constant contact with my peers and superiors at work, but even I do not need to talk or email them from the airplane, no one is that important. I ask you to seriously consider the consequences of allowing cell phones on planes, I feel strongly that the bad caused by this will completely outweigh the good.

Thanks,

Matthew A. McCampbell

Huron Consulting Group | 550 West Van Buren Street | Chicago, IL 60607

w: 312.880.3112 | c: 773.991.3474 | f: 312.583.8701

http://www.huronconsultinggroup.com

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Guy Benson

From:

Bob New [new6232@bellsouth.net]

Sent: To: Monday, January 03, 2005 9:36 AM Guy Benson

Subject:

opposed to cell phones on planes



Count me as opposed to relaxing the ban on cellular phones on airplanes.

Bob New

Merritt Island, Florida

321 452-2733

From:

M. Ortega [tweetybadger@hotmail.com]

Sent:

Monday, January 03, 2005 2:50 AM

To: Subject: Guy Benson

Dear Sir.

Re: Cell Phones on Planes

i would like to let you kmow my opinion on Cell Phones on planes, I am againist them being allowed on planes. I and 4 other members of my family have had cell phones for 7 years but I am still offended by people who just can't stay off of them while driveing, shopping, dining or even picking their children up inside a classroom and school hall ways. I enjoy flying and find it restful and in addition I feel it would be easy for some to use as a weapon to trigger an explosion. Please don't allow PHONES IN PLANES!

Thank you. M. Ortega

Monitor your Hotmail inbox from MSN Messenger while chatting with friends - see how!

Guy Benson

From:

ATOCHAGOLD@aol.com

Sent:

Monday, January 03, 2005 2:44 AM

To: Guy Benson

Subject:

Cellular Telephone use on commercial aircraft

Dear Mr. Benson:

Considering all of the security issues that we deal with on a daily basis, I think it is reasonable for commercial aviation to ban the use of personal cell phones during all flights. If the airlines want to provide secure telephones on their planes, that might be an alternative. The bottom-line is that banning the use of personal cellular telephones during flight is just one less thing for our airline security services to worry about.

Sincerely, Greg Davies

From:

bonnie bond [johnbonnie52@hotmail.com]

Sent:

Sunday, January 02, 2005 2:51 PM

To:

Guy Benson

Subject:

Cell Phones on planes

We urge the FCC not to allow cell phone usage on airline flights unless there is an extreme emergency.

Thank you,
Bonnie Bond
John Caraberis

Guy Benson

From:

Richard Arsenault

Sent:

Thursday, December 30, 2004 10:25 AM

To:

Guy Benson

Subject:

FW: Please do not allow cell phone use on airplanes

for your file

----Original Message-----

From: David Hoard [mailto:DavidHoard@belkin.com]

Sent: Wed 12/15/2004 1:55 PM

To: Richard Arsenault

Cc:

Subject: Please do not allow cell phone use on airplanes

Dear Mr. Arsenault,

I just read the news story-- PLEASE do not allow cell phones on airplanes. This would be the worst form of torture. You're right next to them, can hear every word, and have no escape-- for two hours. This might be an effective torture technique for Guantanamo Bay, but please please do not subject normal citizens to this. If that happened I would start avoiding flying all together. In-flight email-- great. In-flight cell phones-- cruel.

Sincerely,

David Hoard Registered and active voter Los Angeles, CA

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From:

Rena Schonbrun [renas772@earthlink.net] Thursday, December 30, 2004 3:57 AM

Sent: To:

Guy Benson

Subject:

Press Release of Dec. 15, 2004: FCC 04-288; WT Docket No. 04-435

This is to urge the FCC to NOT approve the use of cellular phones on airborne aircraft. In the confined space of airplanes the use of cellular phones would be a significant nuisance and cause other passengers much discomfort due to having to listen to the loud conversations of those using such phones. We need more quiet, not more noise on airborne planes.

Thank you.

Rena Schonbrun renas772@earthlink.net

Guy Benson

From:

Richard Arsenault

Sent:

Wednesday, December 29, 2004 5:28 PM

To:

Guy Benson

Subject:

FW: Cell phones on airplanes

for your file

----Original Message-----

From: John Duffy [mailto:jpmacduff@earthlink.net]

Sent: Wed 12/29/2004 12:21 PM

To: Richard Arsenault

Subject: Cell phones on airplanes

Speaking for my wife and myself I sincerely hope that you do allow free use of cell phones on airplanes. Unless and until cell phone users realize that: 1.) they don't have to yell and 2.) nobody else wants to listen to their conversations, I would like to see cell phones banished from all public spaces. Please keep the cramped quarters of airplanes as "cell phone free zones". Sincerely yours, John P. Duffy

From:

Falco, Sheri [sfalco@ucsd.edu]

Sent:

Wednesday, December 29, 2004 4:38 PM

To: Guy Benson

Subject:

Cell phones on airliners

I never write letters to anyone but on this issue I feel compelled to do so. Cell phones are an awesome advancement in our society but they are also a pain when in the hands of inconsiderate "phone jerks". Surely the FCC can come to some sort of decision on the issue of cell phones on airliners simply because of the mere possibility that they are a safety issue...isn't that enough??? Talk about going out of your way to make air travel yet more uncomfortable. We finally did away with a smoke-filled airliner only to now have to put up with annoying phone conversations that you are forced to listen to whether you like it or not. If I have to hear one more persons life story or spat with their mate because of a seating arrangement I swear I could just puke. Won't the FCC please consider NOT allowing use of cell phones on airlines???? Everyone lived without this device attached to their ears prior to their invention and it can be the most annoying trip if you have one of these cell phone jerks sitting next to you on a long flight babbling away the entire time. Maybe you would consider getting rid of them if you had to sit next to one on each and every flight you take to anywhere. Why don't you help the general public out by banning them completely????

Sheri R. Falco

Administrative Assistant

Administrative Offices of the

UCSD Regional Burn Center &

Wound Treatment and Research Center

Division of Trauma/Burn

(619) 543-6001 or (619) 543-7587

(619) 543-6003 fax

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From:

Vince Vidrick [vvidrick@sbcglobal.net]
Wednesday, December 29, 2004 9:11 AM

Sent: To:

Guv Benson

Subject:

re: public opinion request on cell phone use during flights

Dear Mr. Benson:

In response to the recent FCC inquiry to in-air cell phone use, I would like to express my dislike of the matter. Understanding that cell phones could be used in emergencies, I would not like to be on a plane with dozens of people communicating with others via this medium. In my opinion, taking the risk that cell phones and their hybrids are safe to airline equiptment, not to mention 'plane-rage' (could you imagine sitting next to a chattering adolescent during a 5 hour flight?) is not worth the convenience factors.

Personally, I think flying is one of the few activities that requires a degree of quiet, order, and modicum. If I have reached you in error, I would be grateful if you would forward this email to the appropriate person(s).

Thank you in advance for your consideration,

Vincent Vidrick

Guy Benson

From: Sent: Richard Arsenault

Tuesday, December 28, 2004 10:59 AM

To: Subject: Guy Benson FW: cell phone

For your file

*** Non-Public: For Internal Use Only ***

----Original Message----

From: Ted & Janet Andrews [mailto:tandrewl@san.rr.com]

Sent: Tuesday, December 28, 2004 10:18 AM

To: Richard Arsenault Subject: cell phone

I recently purchased a cell phone and love it, however, I feel strongly that cell phones should not be allowed on commercial airlines. When I purchase an airline seat, I am purchasing a very compact space with little privacy. To be surrounded with passengers talking on cell phones would be incredibly invasion to my limited space. Most of these calls are idle conversation and can be made before/after the plane ride. It's like smoking--smokers like to be able to smoke but they don't want to be in a smoke-filled room. They like clean and quiet space around them and so do I.

Janet Andrews 858-274-5501
San Diego, CA

From:

Robert Crenshaw [rcrenshaw@cwac.com] Tuesday, December 28, 2004 10:43 AM

Sent: To:

Guy Benson

I am a frequent flier and i do not want to listen to telphone conversations on airline flights.

Robert Crenshaw 185 Summerfield Drive Ponte Vedra, Fl 32082

Guy Benson

From: Sent: Jon Hill [jon@jkhill.com]

Monday, December 27, 2004 6:21 PM

To: Subject: Guy Benson Docket No. 04-435

Subject. Docket No. 04-400

RE: FCC to Examine ban on using cellular telephones on airborne aircraft

Mr. Benson -

My first thought about the FCC's proposal from hell was that it probably wouldn't make much difference as there is no way that the FAA can insure cellular phones will never interfere with aircraft systems. The variables involved, phone location and phone condition to name only two, make testing to any reasonable degree of confidence an impossibility. On the other hand, those dummies over at the FAA shouldn't be underestimated and there is no telling what they might do.

As a result the FCC may be our last hope to prevent further deterioration of the air travel experience. Hard as it is to admit, few of us display many manners anymore and the cellular phone has certainly contributed. I can only imagine the misery of being in hearing distance (plus or minus about ten rows on a typical narrow body aircraft) of multiple cellular conversations. Or how about being stuck in the middle seat with a cellular call going on at each ear. And don't forget the phenomenon (which should be referred to as Moore's Law of cell phones) in which a cellular user's voice volume is inversely proportional to his distance from someone who has absolutely no interest in the conversation. The close proximity of one another in an airplane should exacerbate normally irritating cell phone use to really obnoxious levels. The more I think of it this may be the FCC's big chance to prevent an epidemic of Air Rage.

Please, please - don't even consider it. The AirFones presently in use work just fine if it can't wait and their rates prevent abuse. You can bet there will be no such restraint for some big mouth with minutes to burn and an audience to impress.

Jon Hill

From:

Richard Arsenault

Sent:

Monday, December 27, 2004 5:47 PM

To:

Guy Benson

Subject:

FW: cell phone use on airborne aircraft

for your file

----Original Message----

From: maryk [mailto:mkaerth@san.rr.com]

Sent: Mon 12/27/2004 5:25 PM

To: Richard Arsenault

Cc:

Subject: cell phone use on airborne aircraft

December 26, 2004

Federal Communications Commission

Office of the Secretary

445 12th St. SW, Room TW-8204

Washington, DC 20554

Dear Commissioners

The purpose of this letter is to request that cell phone use continue to be prohibited during airline flights.

This is a significant issue of personal comfort for airline passengers. Everyone has experienced the intrusive nature of cell phone use in public places. Cell phone use is being increasingly discouraged in restaurants, churches, concert venues and classrooms. There is no reason to expect that cell phone users who interrupt musical presentations, speeches – even sermons – would be any more considerate of others aboard an airplane. Experience indicates that "cell-phone etiquette" is an oxymoron.

The close confines of an airplane definitely are not compatible with multiple cell phone conversations. Particularly since cell phone users generally speak much louder than is necessary. If cell phone use is intrusive in the relatively open space of a park, store or sidewalk, it would be unbearable if conducted by someone with whom you are literally rubbing shoulders!

In addition to the courtesy and comfort considerations, I believe there are important safety issues surrounding the use of cell phones aboard commercial airliners.

First, it would be very difficult for airline personnel to get the attention of cell phone users so that safety information or warnings could be communicated.

Secondly, if a number of people were using cell phones, the other (non-calling) passengers could not hear airline personnel announcements.

Third, the use of cell phones during flight would facilitate communication between the perpetrators of a terrorist attack and their accomplices on the ground or aboard other planes. This ability to coordinate activities would be a huge advantage to a terrorist group.

Finally, given the numerous complications of air travel today, the traveling public tends to be edgy and tense. The added annoyance of in-flight cell phone use will exacerbate the tension and could lead to altercations among passengers or between passengers and airline personnel. It is unreasonable to assign airline personnel the added burden of policing cell phone behavior and mediating between the cell phone users and the rest of the passengers.

By the way, I own and use a cell phone for business and personal reasons.

Thank you for you attention and consideration.

Mary M. Kaerth

2928 West Canyon Avenue

San Diego, CA 92123

Guy Benson

From:

Lunanui@aol.com

Sent:

Monday, December 27, 2004 5:02 PM

To:

Guy Benson

Subject:

Airbotne Cell Phone Use

I presume you are the contact for comments on the pending action to allow cell phone usage in-flight. If not, would you be so kind to pass this along to the proper person. After all this effort, I'd hate to see it wasted.

My wife and I saw with alarm that the FCC was contemplating this action. I can't think of anything worse than siting next to someone who has to spend every minute on the phone, and in the circumstances of airline flight, must talk loud to be heard over the background noise of the engines.

If you're taking votes, we'd like to register TWO votes to NOT do this. If you feel compelled to do it anyway, then at least include some restrictions so that all such people have to contend with each other in the very rear of the aircraft, much as smoking was restricted in the early days.

Phyllis & Urban Volk

Shoreline, Washington

Guy Benson

From:

maryk [mkaerth@san.rr.com]

Sent:

Monday, December 27, 2004 4:17 PM

To: Guy Benson

Subject:

cell phone use on airborne aircraft

December 26, 2004

Federal Communications Commission

Office of the Secretary

445 12th St. SW, Room TW-8204

Washington, DC 20554

Dear Commissioners

The purpose of this letter is to request that cell phone use continue to be prohibited during airline flights.

This is a significant issue of personal comfort for airline passengers. Everyone has experienced the intrusive nature of cell phone use in public places. Cell phone use is being increasingly discouraged in restaurants, churches, concert venues and classrooms. There is no reason to expect that cell phone users who interrupt musical presentations, speeches – even sermons – would be any more considerate of others aboard an airplane. Experience indicates that "cell-phone etiquette" is an oxymoron.

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Finally, given the numerous complications of air travel today, the traveling public tends to be edgy and tense. The added annoyance of in-flight cell phone use will exacerbate the tension and could lead to altercations among passengers or between passengers and airline personnel. It is unreasonable to assign airline personnel the added

burden of policing cell phone behavior and mediating between the cell phone users and the rest of the passengers.

By the way, I own and use a cell phone for business and personal reasons.

Thank you for you attention and consideration.

Mary M. Kaerth

2928 West Canyon Avenue

San Diego, CA 92123

Guy Benson

From:

Richard Arsenault

Sent:

Monday, December 27, 2004 3:29 PM

To:

Guy Benson

Subject:

FW: Cell phone use on commercial flights

for your file

----Original Message-----

From: Mimbds@aol.com [mailto:Mimbds@aol.com]

Sent: Wed 12/22/2004 11:23 PM

To: Richard Arsenault

Subject: Cell phone use on commercial flights

I would like to express my opinion about allowing cell phones to be used on commercial air flights.

If cell phones are allowed on cross country commercial airplanes, it will be a cause of violence in the plane during the trip. To some people it would be worth the risk of going to jail to make the person stop using the phone and hang up the call.

People get aggravated with users of cell phones in the grocery store, and in restaurants and being locked up in commercial flight with several persons using cell phones might just drive them over the edge.

The same could be said of business people using the Internet and lap tops on commercial flights.

I can't imagine the people using the phones could be so important that they couldn't wait until after they land to make the call.

Thanks for listening to my opinion.

Mike Mullen Denver, Colorado

From:

Barbara M. Samra [saltydog6@cox.net]

Sent:

Monday, December 27, 2004 12:39 PM

To:

Guy Benson

Subject:

Cell Phone Use in Planes

Mr. Benson: I hope you decide to continue the ban on cell phone use in aircraft. I don't see the necessity for changing the rule as it now stands. If the ban is lifted and cell use is allowed, it should be allowed only in the rear of the plane so that all other passengers are not compelled to listen to more inane conversations. Sandy Conca

Guy Benson

From:

Richard Arsenault

Sent:

Monday, December 27, 2004 11:34 AM

To:

Guy Benson

Cc: Subject: Linda Chang sECOND cOMMENT IN fAVOR OF FW: Use of cell phones on aircraft









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(292 B)

image004.gif image005.gif (2 KB)

FOR YOUR FILE GUY

*** Non-Public: For Internal Use Only ***

----Original Message----

From: Jim Lux [mailto:JimLux@remax.net] Sent: Thursday, December 23, 2004 2:01 AM

To: Richard Arsenault

Subject: Use of cell phones on aircraft

We don't have a problem with using cell phones on aircraft if it not a security problem.

Visit our custom web site and view hundreds of homes currently for sale at: www.RealEstateMetroDenver.com

Visit our Realtor.com web site at: www.Realtor.com/Denver/BarbeeandJimLux

E-mail: <u>JimLux@remax.net</u>

Guy Benson

From:

Richard Arsenault

Sent: To: Monday, December 27, 2004 8:50 AM

Guy Benson

Subject:

FW: Cell Phone is air

for your file

----Original Message----

From: alex hoshovsky [mailto:aghem@networld.com]

Sent: Sun 12/26/2004 9:12 PM

To: Richard Arsenault

Cc:

Subject: Cell Phone is air

I understand that FCC is considering allowing use of cell phones on commercial flights.

I most vehemently object to this proposal.

The unrestricted use of cell phones on the ground, is already a major invasion on the privacy of cell non-users, and is a significant cause of many car accidents and lost lives. Now FCC wants to ad to the misery by requiring air travelers to listen to endless one sided conversation while suspended thousands of feet in the air where there is no escape.

Just because it may be technically feasible, you don't have to allow this assault on the ears of the air travelers. Business people who want to conduct their business while in the air, can use computer laptops without annoying other passengers.

Alex Hoshovsky aghem@networld.com

From:

Lmillerhm@aol.com

Sent:

Sunday, December 26, 2004 4:53 PM

To: Subject: Guy Benson

(no subject)

PLEASE DO NOT ALLOW CELL PHONE USERS TO USE THEM INFLIGHT.

Guy Benson

From:

Russ and Judy [rjmichel@olypen.com] Sunday, December 26, 2004 2:46 PM

Sent: To:

Guv Benson

Subject:

Use of cell phones on aircraft - Opposition statement

Mr. Benson:

Please accept this e-mail OPPOSING the FCC relaxing use of cell phones on aircraft.

I'm a frequent traveler who typically flies in excess of 40,000 miles a year on business. While on board the aircraft I can't imagine the disruption to customers if rude businessmen or anyone else try to out talk each other. My time on the airplane is productive if I want it to be. Once the aircraft reaches a safe altitude, I can work on my laptop or can check / reply to Blackberry messages while the wireless connection is off. Then when the aircraft lands, I can connect to the wireless network and upload / download messages. This is acceptable and doesn't interfere with others in the aircraft with me. If I choose to read or sleep during my flight, I want the opportunity to do so and don't want to be accosted by cell phone conversations. At the worst case, I would support non-voice wireless communications while in flight.

Thank you for this consideration.

Russ Michel

Port Ludlow, WA.

rimichel@olypen.com

360-437-9311

From:

Terrance Maddeaux [terrymaddeaux@mindspring.com]

Sent:

Saturday, December 25, 2004 9:37 AM

To:

Guy Benson

Subject:

Cell Phones on Airborne Aircraft

Dear Mr. Benson: Regarding the FCC's reexamining the ban on cell phones on airborne aircraft, I implore you not to lift the ban. I travel frequently and I firmly believe that lifting the ban will cause damage to the airlines as people will find alternative travel modes.

As the ban is now, the traveling public has certain "social rules" that are followed when traveling. Almost all travelers, except the few that get arrested at touchdowns, are usually on their best behavior. After all, their contained within an aircraft for up to 14 hours, depending on their destination. By lifting the ban, you will breakdown the "social rules" that everyone follows when on the airborne aircraft. Can you imagine, sitting next to a business man who will be on his cell phone conducting business for the entire flight. Or sitting next to a teenager to just wants to call a friend and talks endlessly about nothing. Or the individual who is fighting with the person on the other phone.

On the ground and in public places, you can "escape" these things, but being in an airborne aircraft you are stuck, listening to some teenagers latest boyfriend or girlfriend or some endless conversation about nothing. If you lift the ban, I fully believe you will see more violence on aircraft as the social rules of travel are eroded. There is enough tension on flights, and lifting the ban will create more. There will be many instances where tempers will flair and people tell other people to turn the damn cell phone off. Just as cigarettes where banned for health reasons on aircraft, I believe that cell phones should be banned for mental health reasons.

I have also talked with and aircraft captain who was seated across the aisle from me on a flight. I asked him about cell phones and how they affected aircraft instruments. He told me they can tell when someone is using a phone or has one turned on. He said the navigation equipment was affected. If that is true, then allowing cell phones in flight would constitute a danger to the flying public. Again, I implore the FCC not to lift the ban on using cell phones in airborne aircraft.

Respectfully Terry Maddeaux

Guy Benson

From: Sent:

To:

Ron Madaras [RJMadaras@lbl.gov] Friday, December 24, 2004 5:42 PM Guy Benson; G Norman Benson

Subject:

Continue to prohibit cell phones on airplanes

Guy Benson,

FCC Wireless Telecommunications Bureau

I fly quite a bit each year, both for business and pleasure. I usually fly an average of 25 flights a year.

I am very much opposed to permitting the use of cellular telephones on airborne aircraft. It would be horrible to sit next to or close to a business person or teenager yelling into their cell phone for hours and hours. People are much too physically close in an airplane for cell phone use. Please continue to prohibit the use of cellular telephones on airborne aircraft!

Thank you very much.

Dr. Ronald Madaras

From: Sent: alex hoshovsky [aghem@networld.com] Sunday, December 26, 2004 4:35 PM

Guy Benson

Subject:

To:

No to the Use of cell phones on aircraft

I understand that FCC is considering allowing use of cell phones on commercial flights.

I most vehemently object to this proposal.

The unrestricted use of cell phones on the ground, is already a major invasion on the privacy of cell non-users, and is a significant cause of many car accidents and lost lives. Now FCC wants to ad to the misery by requiring air travelers to listen to endless one sided conversation while suspended thousands of feet in the air where there is no escape.

Just because it may be technically feasible, you don't have to allow this assault on the ears of the air travelers. Business people who want to conduct their business while in the air, can use computer laptops without annoying other passengers.

Alex Hoshovsky aghem@networld.com

Guy Benson

From:

Richard Arsenault

Sent:

Saturday, December 25, 2004 9:13 PM

To:

Guy Benson

Subject:

FW: Opposition to Use of Mobile Phones on Domestic Flights

for your file

----Original Message----

From: Christi Dant@stchome.com [mailto:Christi_Dant@stchome.com]

Sent: Fri 12/17/2004 4:03 PM

To: Richard Arsenault

Cc:

Subject: Opposition to Use of Mobile Phones on Domestic Flights

Dear Mr. Arsenault:

I want to go on record as totally opposing allowing the use of cellular / mobile phones on domestic flights.

Air safety and sanity would be grievously threatened by allowing phone use in flight. With no capacity on the part of the flight crew to cut off / silence conversations, the ability for them to communicate safety information would be seriously compromised. This is SUCH a bad idea. While there is no compelling reason people can't wait to make conversation, there is certainly compelling reason for air passengers to be able to hear and obey the directives of the flight crew. Follwing the directives of the flight crew is an FAA requirement and failure to do so is a punishable offense...a refrain I hear on every flight. So what has changed? Is it no longer important to listen to the flight crew? Will I even be able to hear that oft repeated refrain that I must obey directives of the flight crew? Please do not

jeopardize my safety by allowing unneessary noise and distraction.

Worse yet, the potential for air "rage" would be made manifest. Air travel (at least for those of us in coach) has become steadily more burdensome and downright miserable. After enduring traffic and parking delays (every major airport in the country is under constant construction), then security delays & screening and baggage weight and size limitations, lines and more lines...then being crushed into a seat only big enough for a five-year old...now you want me to have to endure hours of being bombarded with multiple cell phone conversations? I will lose my mind. With cell phone in use on airplanes, the noise level will deprive me of any hope for concentration if trying to work or the ability to escape even briefly by dozing.

Airline travel is it is now is an exercise that tests the limits of patience and endurance. If have am subjected to potentially dozens of simultaneous (& usually inane) phone conversations, I may well lose my mind. I know this: I will go even further out of my way to avoid air travel.

Please protect the safety and sanity of airline passengers. DO NOT LIFT THE BAN on CELL PHONE USE ON PLANES.

Christi Dant (Bordeaux)
Scientific Technologies Corporation
Ph. 410.884.4026 / 520.488.7055 Mobile
10440 Little Patuxent Parkway, Ste. 900
Columbia, MD 21044
www.stchome.com
"Advancing Health Outcomes Through Information Technology"

Guy Benson

From:

Richard Arsenault

Sent:

Saturday, December 25, 2004 8:57 PM

To:

Guy Benson

Subject:

FW: Objection to Cell Phone use on Planes

for your file

----Original Message----

From: Patricia Flynt [mailto:pflynt@plexsci.com]

Sent: Thu 12/23/2004 1:22 PM

To: Richard Arsenault

Cc:

Subject: Objection to Cell Phone use on Planes

I totally disapprove of the proposal to allow the use of cell phones on air planes. I enjoy the convenience of cell phones but do not think allowing the use in a confined space like an airplane where people have no choice but to listen to MANY others chat about business or leisure issues is appropriate.

PLEASE DO NOT SUPPORT THE PROPOSAL TO USE CELL PHONES IN PLANES.

Thank you for you attention to this controversial topic

From:

ENSCARVER@aol.com

Sent:

Friday, December 24, 2004 4:11 PM

To:

Guv Benson

Subject:

Cell phones on air flights

No! Nope! None!

Most people talk louder on a cell phone conversation, and there is enough noise already.

Thats my opinion.
Steve Ensminger
Lake Charles, Louisiana, USA

Guy Benson

From:

Pinkard, Dyon J Mr IMA [Dyon.Pinkard@hqda.army.mil]

Sent: To: Thursday, December 23, 2004 1:40 PM Guy Benson; Richard Arsenault

Subject:

Cell Phones on airplanes (UNCLASSIFIED)

Classification: **UNCLASSIFIED**

Caveats: NONE

Please do not contribute to allowing cell phone usage on airplanes. It will be a terrible nuisance to myself and many other passengers. I cannot imagine what a pain in the butt it would be to have to sit (unwillingly held for hours) next a person who is addicted to the telephone. I use my flying time to read a book, study my work materials, or just quietly think. Can you imagine trying to do any of that while listening to a teenager rattle on for hours, or to spouses discussing what's happening at their little "Peyton Place", or to lovers who don't care about letting the rest of the world know what's happening under their sheets. Also, consider the possible negative impact on listening children, and the pain in the butt to stewardesses, who will be forced to become the annoyance police.

This IS NOT a good idea, not even if it is a money maker for the airlines.

Dyon J. Pinkard

Information Technology Specialist HQ IMA/PLANS DIVISION/IM (703) 602-5461, DSN 332-5461 dyon.pinkard@us.army.mil dyon.pinkard@hqda.army.mil

Classification: <u>UNCLASSIFIED</u>

Caveats: NONE

From:

Patricia Flynt [pflynt@plexsci.com]

Sent:

Thursday, December 23, 2004 1:18 PM

To:

Guy Benson

Subject:

Objection to Cell Phones on planes

I completely disagree w/the use of cell phones on airplane. I solicit your support and assistance in stopping this proposal.

Guy Benson

From:

dana [dana.mckinney@verizon.net]

Sent:

Thursday, December 23, 2004 12:34 PM

To:

Guy Benson

Subject:

Use of cell phones on commercial airline flights

Mr. Benson,

I'm not sure if this is the appropriate place to voice my concerns, but here goes...

I do a lot business flying and STRONGLY oppose relaxing FCC rules to allow passengers to use cell phones in flight. I usually travel in Business or First Class and it is a relief when the flight attendant announces that cell phone usage must be discontinued. Up until that time and immediately after the post-landing "all clear" I am forced to listen to the one-way drivel of cell conversations from some of my fellow travelers, all of whom believe it is VERY important that everyone in the cabin benefit from the sound of their voice and the important nature of their conversation. If the proposed relaxation of the ban is allowed to take place I'm sure I will be subjected to non-stop performances of this kind, probably for hours on end.

Cell phone usage in restricted public areas is an invasion of privacy, as far as I'm concerned. Many restaurants are beginning to get the clue that being seated near someone who is rambling on during a cell conversation is an unwanted intrusion nearly as obnoxious as being seated next to a smoker. "Second hand conversation" is rude and any attempt to extend it to the flying public will be a mistake. I strongly urge the FCC to disapprove the relaxation of the current ban and keep the flying public protected from involuntarily sharing in the boring details of other peoples' business.

Sincerely, Dana McKinney Rear Admiral (Ret) USN

Guy Benson

From:

Richard Arsenault

Sent:

Thursday, December 23, 2004 10:46 AM

To:

Guy Benson; Linda Chang; Jay Jackson; Kathy Harris; Roger Noel

Subject:

FW: Cell Phones and Airlines

Say it ain't so---

"This could be the tipping point that cripples the U.S. airline industry AND the U.S. ECONOMY."

----Original Message----

From: bscheel@mindspring.com [mailto:bscheel@mindspring.com]

Sent: Thu 12/23/2004 8:47 AM

To: Richard Arsenault

Cc:

Subject: Cell Phones and Airlines

I know the FCC was interested in what consumer's think of the proposal to allow cell usage on planes. I travel for work and could not think of a WORSE IDEA than

allowing cell usage for a variety of reasons. It will have negative effects on an already bad airline indstry as people like me will travel LESS. I will not tolerate Joe Obnoxious sitting next to me on a 5 hour flight to the West Coast. As a paying consumer on such a flight I will enforce my right to privacy on a plane. If someone is being loud and obnoxious I will confront that person until they respect others around even it requires a physical confrontation.

There will be so many passenger confrontations and fist fights it will necissitate the need for more air marshals and airline security on every flight. This will result in higher costs to all, including more airline losses. This could be the tipping point that cripples the U.S. airline industry AND the U.S. ECONOMY.

Cell phone usage on airlines is a terrible idea.

Regards,

Brian Scheel

Guy Benson

From:

DBH5652@aol.com

Sent:

Thursday, December 23, 2004 10:37 AM

To:

Guy Benson

Subject:

Fwd: Cell phone usage on airline flights



Cell phone age on airline fl

Guy Benson

From: Sent: Rick McCord [rmccord@usccb.org] Thursday, December 23, 2004 9:04 AM

To:

Guy Benson

Subject:

mobile phones in flight

I understand the FCC is soliciting public comments on the proposal to permit mobile phone usage on air planes while in flight.

I am a very frequent flyer and, as such, might stand to benefit from such a proposal. However, I wish to register my STRONG opposition to this measure. Just because something can be done, from a technological standpoint, does not mean it should be done, when considered from the viewpoint of the common good.

The space I share with other passengers on an airplane is not public space in the same way as a terminal, a mall, a street, etc. are public places. Rather, my seat on a plane is shared private space inasmuch as I and my fellow travelers are forced to be together and to bring our respective privacy into juxtaposition with one another. For this reason, we should err on the side of being least intrusive to one another. Mobile phone conversations are, in this situation, one of the most intrusive social acts possible.

Please follow the good example set by Amtrak when it established the "quiet car". Do not subject unwilling and defenseless passengers to further aggravation and intrusion while traveling in what have become very much less friendly skies.

From:

bscheel@mindspring.com

Sent:

Thursday, December 23, 2004 8:43 AM

To:

Guy Benson

Subject:

Airline Cell Phone Use

I know the FCC was interested in what consumer's think of the proposal to allow cell usage on planes. I travel for work and could not think of a WORSE IDEA than allowing cell usage for a variety of reasons. It will have negative effects on an already bad airline indstry as people like me will travel LESS. I will not tolerate Joe Obnoxious sitting next to me on a 5 hour flight to the West Coast. As a paying consumer on such a flight I will enforce my right to privacy on a plane. If someone is being loud and obnoxious I will confront that person until they respect others around.

There will be so many passenger confrontations and fist fights it will necissitate the need for more air marshals and airline security on every flight. This will result in higher costs to all including more airline losses. This could be the tipping point that cripples the U.S. airline industry AND the U.S. ECONOMY.

Cell phone usage on airlines is a terrible idea.

Regards,

Brian Scheel

Guy Benson

From:

Mjmbds@aol.com

Sent:

Wednesday, December 22, 2004 11:40 PM

To:

Richard Arsenault; Guy Benson

Subject:

Cell phones

I get the idea I ma getting the buck passed, and the run around. Just so you will both know that I have sent my opinion to the other, here it is again.

Thanks for listening,

Mike

I would like to express my opinion about allowing cell phones to be used on commercial air flights.

If cell phones are allowed on cross country commercial airplanes, it will be a cause of violence in the plane during the trip. To some people it would be worth the risk of going to jail to <u>make</u> the person stop using the phone and hang up the call.

People get aggravated with users of cell phones in the grocery store, and in restaurants and being locked up in commercial flight with several persons using cell phones might just drive them over the edge.

The same could be said of business people using the Internet and lap tops on commercial flights.

I can't imagine the people using the phones could be so important that they couldn't wait until after they land to make the call.

Thanks for listening to my opinion,

Mike Mullen

From:

Mimbds@aol.com

Sent:

Wednesday, December 22, 2004 11:17 PM

To:

Guy Benson

Subject:

Cell phones on airplanes

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Thanks for listening to my opinion.

Mike Mullen Denver, Colorado

Guy Benson

From:

Greg Williams [greg.a.williams@comcast.net]

Sent:

Wednesday, December 22, 2004 10:17 PM

To:

Guv Benson

Subject:

Comment on cellular telephone use on commercial aircraft

In response to the request for comment (this may be too late) I feel that all data modes should be supported, but that voice use of cellular phones on commercial aircraft not be allowed. There would be carnage in the air if everyone has to listen to others phone calls for hours, but silent data use would be welcome.

Greg Williams

2979 Upper Driv

Lake Oswego, OR 97035

503-636-4086

From:

Craig Taylor [craig@bigring.org]

Guy Benson

Sent:

Wednesday, December 22, 2004 8:14 PM

To:

Subject:

Relaxation of Current Ban on Airborne Use of Cell Phones

Mr Benson,

I would like to express my strong disapproval of this proposal. I am not qualified to comment from a technical standpoint. My concern is that this will release a floodgate of 'chatter' that will make the 'ambiance' of the aircraft most unpleasant. We are already subjected to boorish telephone users in all sorts of places. One has the feeling that it is really just two cans and a string and that the users must shout at teach other in order to be heard. Or maybe they talk loudly to 'impress' the involuntary ease-dropper. Aside from the intrusive noise, there is the content of the conversations themselves. These range from discussions of medical conditions to X-rated romantic come-ons, or just loud boring conversation of no interest to the surrounding involuntary listeners.

Patrons of a wide variety of establishments have complained mightily about this unwanted imposition of cell phone users personal, business and social lives as they try to enjoy their patronage of the establishment. This has led more and more establishments to request that cell phones be turned off or set to vibrate and that individuals receiving calls leave the immediate area. This is a feasible solution on terra firma, but not an option at 30,000 to 40,000 feet above the ground, restrained by the confines of a metal tube.

The articles posted under the subject heading on the FCC web-site seem to focus on the business aspects, the effects on competition, the technical merits, and the current use of the costly cell phone services available on some aircraft. No where does there seem to be any thought given to the impact on the fellow non-cell phone using passenger that wold be subjected to this intrusive discourse.

I should note that I <u>am</u> a cell phone user, but recognize my responsibility to my fellow human being not to pollute their air space with my cell phone conversation. Unfortunately, I seem to be in a shrinking minority. There is little that would convince me that the behavior exhibited by so many cell phone users on the ground would not follow right on to the aircraft if these rules were to be relaxed. In addition, it is not fair to add to the duties of an already stressed flight attendant crew the task of arbitrating between cell phone abusers and their fellow passengers.

I urge the FCC to hang tough and maintain the current ban on cell phone usage and in fact remove the on-board cell phones that are installed on some aircraft today.

Thank you for your attention.

V/R Craig Taylor

From:

lvledeixler@earthlink.net

Sent:

Wednesday, December 22, 2004 4:06 PM

To: Guy Benson

Subject:

cell phone ban on airplanes

Dear Mr. Benson:

Is the FCC still taking public comments on the airplane cell phone ban? If so, is there someone I can email my comments to? $I\hat{a}\mathcal{E}^{m}$ ve included them below. If $it\hat{a}\mathcal{E}^{m}$ s not too late, $I\hat{a}$ \mathcal{E}^{m} d greatly appreciate you either forwarding my comments to the appropriate person or sending me that person $\hat{a}\mathcal{E}^{m}$ s email address. Thank you.

Please do not allow people to talk on cell phones on airplanes. I live in Manhattan and ride the NJ Transit trains to New Jersey a lot. I used to have nice, relaxing trips where I could sleep or read a book. That was before cell phones became prevalent. Now, it is incredibly annoying to hear people talk on their cell phones in the small confines of a train car. People are constantly asking people, sometimes angrily telling them, not to talk so loud. If you allow this to happen on airplanes, it will be incredibly annoying to everyone on the plane who is not gabbing on their phones. There will probably be fights between people when someone asks their neighbor not to talk so loud, or at all, and that person does not comply. If this happens, it could jeopardize the safety of the entire plane.

Lyle Deixler

Guy Benson

From: Sent:

Sally Gethin [sally@gethinsinflight.com] Monday, December 20, 2004 12:41 PM

To:

Guy Benson

Subject:

wireless and cellular phones inflight

Dear Guy

I read the press release about relaxing the ban on inflight cellular phone devices inflight and permitting wireless handheld devices. Does this affect wireless laptops inflight?

Let me introduce myself. I publish two business to business publications on inflight connectivity services - Gethin's Inflight News and Gethin's Inflight Bulletin, totally subscription based. They are not based on advertising or sponsorship or affiliation to any industry body. They are completely independent and therefore guarantee strong investigative journalism. They have a high quality readership. Further information is at www.gethinsinflight.com

Anyway, here's where you might be able to help me. I have been reporting the issues surrounding inflight wireless internet and cellular phone use inflight for a long time now. In the US this industry is really taking shape. This time next year Verizon Wireless hopes to be providing wireless broadband to passengers inflight. There's also the Connexion by Boeing wireless broadband system that does not yet have any North American airline customers, although it is flying on a number of major non US airlines flying in and out of the US.

Also, at least here in Europe, the issue of cellular phones inflight is turning into a reality as the technology is enabled. But that has to go through the European regulatory hurdles.

What regulatory hurdles do the providers of these services face in the United States? What for example would Verizon have to go through to get regulatory approval for inflight wireless broadband in North America? What role does the FCC play? And is FCC starting to take steps in this direction?

Also, what about the contradiction where European based airlines or Asia Pacific airlines offering Connexion wireless broadband fly in and out of the US. Why do they not need FCC approval but US carriers do?

In the FCC press release there is mention of rules affecting the Verizon Airfone service. Could you explain what impact this will have?

If you can point me in the right direction or provide answers/ comment I would be very grateful. I am also happy to phone you about these issues if you would prefer.

Many thanks and I look forward to hearing from you.

Yours sincerely,

Sally Gethin
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